



Daycare Rules and Regulations

Evaluation's: All dogs must pass an evaluation prior to attending Unleash the Pawsitive. Evaluations are scheduled in advance Monday-Friday. They are designed to verify that your dog will be safe and happy while in the care of Unleash the Pawsitive. A daycare day is a normal drop off and pick up for you, the evaluation is done on your dog while at daycare. We recommend a minimum of 3 hours to assess your dog fully. We also recommend it be done on a day when you are off work if possible in case there is a need to send your dog home early. Passing the evaluation permits you to make your first daycare reservation.

All dogs must display health and temperament characteristics that are conducive to a fun, and safe daycare environment. Dogs may be dismissed at the discretion of the Unleash the Pawsitive staff. Dogs must be deemed dog and people friendly in order to attend daycare.

Vaccines & Flea Preventive: All dogs must have a current daycare application and vaccination records on file. All dogs must be up-to-date on vaccinations. Owners must submit printed (not handwritten) proof from the vet that dogs have received the required vaccinations or antibody titering within the specified time period recommended by a veterinarian. Unleash the Pawsitive requires proof of Rabies every 1-3 years and DHLPP vaccines or titers every 1-3 years, depending on veterinarian recommendation and the age of the dog. Bordetella boosters are required every year. It is also recommended that your dog be on year round flea medication if attending daycare. Flea & Tick medication is required during the summer months (May – November) but is strongly encouraged yearly. Please note the following additional charges should we find a flea or tick on your dog.

Tick: Automatic removal of tick and charged \$20

Fleas: Automatic separation from daycare group and charged \$35

Collars: All dogs must wear a Play-Safe or quick-release collar with identification. For the safety of all dogs attending Unleash the Pawsitive, no choke chains, prong collars, martingales, or standard buckle collars are allowed on the daycare floor. Leashes should have identification as well. Bring your dog on a flat leather or nylon leash. Retractable leashes are not recommended, and you must lock the leash before handing it to an attendant, if you use one.

What to bring with your dogs: If you normally feed your dog lunch during the day, and would like us to feed them please bring it with you and we can give it to them at lunch. If your dog requires special treats please bring those as well.

We provide liver treats, toys, blankets and dishes.

Diseases: Since many infectious diseases are contagious prior to showing symptoms (such as Kennel Cough) it is impossible for Unleash the Pawsitive to be aware of the potential for infections to spread. We consult regularly with veterinarians and our cleaning protocols are our best defense to protect all dogs in our care. Some dogs are simply carriers and never show any symptoms of any health issues.

Please do not bring your dog to daycare if your dog is not feeling well. This includes:

- coughing
- diarrhea
- Injury
- runny nose
- runny eyes
- vomiting
- lethargy
- bloody poop
- potentially contagious skin issues

Any dog with a communicable disease in the past month will require veterinarian documentation of good health before it is admitted. Dogs that become sick or injured while at daycare (coughing, diarrhea, cuts, etc.) will be sent home. In the event that a dog requires emergency veterinary care it will be handled as deemed best by Unleash the Pawsitive staff. You are to assume full financial responsibility for any expenses involved, including transportation and veterinary care.

Puppies, Spay & Neutering: We take puppies as young as 12 weeks of age and have had their second set of vaccinations including Kennel Cough (Bordetella). All dogs must be spayed or neutered unless they are younger than 7 months of age. We understand that waiting until the 1 mark to neuter males is a new recommendation.

Un-neutered Males over 6 months will be given an exception unless they are deemed inappropriate for daycare (excessive humping, marking inside or aggressive behavior).

Un-spayed Females are not permitted within 2 weeks before and after their season, they will also be given an exception unless they are deemed inappropriate for daycare (this will be judged by staff – setting off regular males dogs who come).

We can revoke your dog's acceptance at anytime if this occurs and they will be allowed back into daycare once they are neutered as long as the behaviors do not continue.

Un-spayed females

Our priority is your dog(s). We truly do offer dog play that is supervised in a very large facility. Due to the size and attention to the dogs, we are not always available nor can we always hear, the phone. We obviously don't have laptops in daycare but we do check email and voicemail messages daily. We truly want what is BEST for YOUR DOG and if you feel any concern, please share it with us!

Cancellation Policy

Reservations are required for each daycare. Drop offs without a reservation will not be taken if we are full. Unleash the Pawsitive reserves the right to turn away dogs if we are full that day. Preference will be given to daycare customers who have a recurring reservation.

Please call at least 24 hours in advance to cancel in order to allow other dogs to be able to come and play. If you do not call to cancel 3 times, you will be charged for that day of daycare, and your recurring reservation will be removed.

Drop off and Pick Up Policy

Unleash the Pawsitive daycare is open Monday-Friday 8AM-5PM.

If required, early drop off can be requested with advanced notice. Early drop off is 7:30AM and costs an additional \$5. You may pick up your dog anytime before 5PM Monday-Friday. Dogs must be picked up before staff goes off duty at 5PM, unless special arrangements are made. Owners will be charged \$10.00 per 15 minute if they are late picking up their dog.

Please wait in our lobby for your dog to be brought to you. Our interior door is always locked and we will come to you. Please DO NOT knock on the door, or talk through the window – this upsets the dogs in daycare. We will see you and come out to you.

Payments can be made by check, cash, debit or credit card.